

## ELECTRIC RATES

**TRICO ELECTRIC COOPERATIVE, INC.**

8600 W. Tangerine Road

Marana, Arizona 85658

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Title: CEO/General Manager

Effective Date: August 1, 2009

### STANDARD OFFER TARIFF

#### SCHEDULE OF SPECIAL CHARGES

##### SCHEDULE SC

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#### SERVICE ESTABLISHMENT FEE:

For the establishment of service to a single existing connection: **\$ 50.00**  
For the establishment of service to a single new construction service connection: **\$ 100.00**

A Service Establishment Fee shall entitle the customer to one service connection including transfer of service. The Service Establishment Fee shall be non-refundable, non-transferable and shall not apply against a final or other bill rendered by the Cooperative to the customer. An additional Service Establishment Fee shall be collected for each additional service connection, or transfer of service.

**RE-ESTABLISHMENT FEE DURING REGULAR HOURS: \$ 50.00**  
**RE-ESTABLISHMENT FEE AFTER REGULAR HOURS: \$ 70.00**

A fee will be charged to re-establish electric service when it is reconnected to the same customer who requested the service to be disconnected. If the disconnection period is 12 months or less, the applicable monthly Customer Charge for each month of the disconnection period shall also be paid by the customer. Should the customer request the re-establishment after regular hours, the after hours fee will be charged.

**SERVICE CALLS AND SERVICE CONNECTION FEES: \$ 50.00**  
**RETURN TRIP: \$ 50.00**

The fees for Service Calls, Return Trip and Service Connections during regular hours shall be charged in accordance with Section 144 of the Rules, as defined below. Reasonable efforts will be made to advise the customer about appropriate service call fees before the service call begins. Fees shall be applicable for each trip made.

- A. For interruptions caused by the customer's willful act or omission, negligence or failure of customer-owned equipment, even though the Cooperative is unable to work beyond the point of delivery.
- B. For reconnection of electric service to any customer previously disconnected for non-payment, unlawful use of service, misrepresentation to the Cooperative, unsafe conditions, threats to Cooperative personnel or property, failure to permit access, detrimental effects of customer loads on the Cooperative System, failure to establish

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credit and/or sign an agreement for service, or any other reason authorizing the Cooperative to make such disconnections; per trip.

- C. For response to a power interruption call where it is determined that the customer's equipment is at fault and there is electricity at the point of delivery.
- D. To a customer who fails to comply with any of the Cooperative's Conditions for Supplying Service requirements listed under Section 106 or any other applicable section, or fails to meet any of the Customer's Responsibility.

### SERVICE CALLS AFTER REGULAR HOURS:

For calls requiring a meter crew:	<b>\$ 70.00</b>
For calls requiring a service crew:	<b>\$ 175.00</b>

The fees for Service Calls After Regular Hours shall be charged in accordance with Section 144 of the Rules, as defined below. The amount of the Service Fees shall be determined by the type of personnel needed. Reasonable efforts will be made to advise the customer about appropriate service call fees before the service call begins. Fees shall be applicable for each trip made.

- A. For interruptions caused by the customer's willful act or omission, negligence or failure of customer-owned equipment, even though the Cooperative is unable to perform any work beyond the point of delivery.
- B. For reconnection of electric service to any customer previously disconnected for non-payment, unlawful use of service, misrepresentation to the Cooperative, unsafe conditions, threats to Cooperative personnel or property, failure to permit access, detrimental effects of customer loads on the Cooperative system, failure to establish credit and/or sign an agreement for service or any other reason authorizing the Cooperative or any other such disconnection. Such work will be performed only when requested and agreed to by the customer.
- C. For response to a power interruption call where it is determined that the customer's equipment is at fault and there is electricity at the point of delivery.
- D. To a customer who fails to comply with any of the Cooperative's Conditions for Supplying Service requirements listed under Section 106 or any other applicable section of the Rules, or fails to meet any of the Customer's Responsibility in Steps.

### METER RE-READS:

**\$ 25.00**

The fees for Meter Re-reads shall be charged in accordance with Section 315 of the Rules which has been amended to read as follows. The Cooperative will reread a meter at the request of the customer for a fee, provided that the original reading was not in error. When a reading is found to be in error, the re-read shall be at no charge to the customer.

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**CUSTOMER-REQUESTED METER TESTS: \$ 35.00**

The fees for Customer-Requested Meter Tests shall be charged in accordance with Section 331 of the Rules. However, if the meter is found to be in error by more than three percent (3%), no meter testing fee will be charge to the customer.

**SERVICE CHARGE FOR INSUFFICIENT FUNDS CHECK,  
PAYMENT TRANSACTION RETURN OR CHARGE BACK: \$ 30.00**

The fees for insufficient funds check, payment transaction returns, or charge backs shall be charged in accordance with Section 337 of the Rules.

**LATE PAYMENT CHARGE: 1% of Unpaid Balance**

A one percent (1%) late payment charge on the unpaid balance will be applied after 30 days, from the date the bill is rendered, as defined in Section 321 of the Rules.

**COLLECTION FEE: \$ 50.00**

This fee will be applied each time a Cooperative authorized representative must make a field contact regarding a delinquent bill, picks up a payment at the request of the customer, or must return to the same premises when the customer fails to have funds available for a service reconnect, previously disconnected for non-payment, as defined in Section 144 of the Rules.

**SERVICE AVAILABILITY CHARGE:**

A Service Availability Charge may be charged to reimburse the Cooperative for its operating expenses with regard to idle or standby services. The Service Availability charge may be based on the monthly Customer charge or minimum, per Section 372 of the Rules, or be based upon the Cooperative's estimate of its actual operating costs for such idle or standby services, whichever the Cooperative determines appropriate.

**INTEREST ON DEPOSITS:**

The Cooperative will pay an interest rate on deposits, as referred to in Section 126 of the Rules, equal to the Annual Three Month Commercial Financial Paper (TMCFP) rate as published by the Federal Reserve. This floating interest rate is applicable to customer security deposits held by the Cooperative for new customers or customers who have not paid their bills in a timely fashion. The Cooperative will update the TMCFP rate annually, in January of each year.

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